



Mediating Community Disputes: Challenges, Strategies and Rewards

The Society of Mediation Professionals invites you to an online panel discussion with Executive Master Mediator Mr Stephen Poh and Master Mediator Ms Katherine Yap on their work with the Singapore Community Mediation Centre.

Join our community mediation experts to hear about their experiences, learn about innovative approaches and explore the transformative power of dialogue and collaboration.

Be inspired by an engaging conversation that celebrates the vital role of community mediation in creating a more peaceful and connected society!

Dive into the heart of community mediation at our upcoming panel discussion!

Community Mediation Centres were first set up in Singapore in 1998 with the mission of developing a “more harmonious, civil and gracious community, where social conflicts can be resolved amicably” in keeping with our Asian traditions and culture. A quarter of a century on, we join some of the dedicated mediators in our midst who serve in these centres to find out what motivates them to contribute their time and effort to this cause, as well as some of the challenges they face and the strategies they employ to help disputants. Whether you're a community leader, mediator, or just passionate about conflict resolution, this discussion offers invaluable insights and strategies to foster harmony and understanding between diverse communities.

Event Details

Date & Time

Friday 31st May 2024, 6.30pm to 7.30pm

Place

Online @ ZOOM

(Log-in details to be provided to those who sign up)

Duration

Approx. 1 Hour

Pricing

SMP Members: S\$10

Non-SMP Members: S\$20

In order to avoid disappointment, please register now. We apologise in advance if we are unable to accommodate you.

Please also note that this event might be recorded. By attending the event, you consent to photographs and/or videos taken being taken which may be used by SMP for its website and related platforms (including newsletters, emails or social media sites).

[REGISTER YOUR SEAT](#)



About Mr Stephen Poh

A career financial sector professional, Stephen 'recycled' himself, emerging as a part of the ADR industry, focusing on mediation. In the last 26 years Stephen has been volunteering as a mediator with the Ministry of Law's Community Mediation Centre Unit and concurrently is its designated mediator at the Community Disputes Resolution Tribunals (CDRT).

He is also a volunteer with the Community Justice Centre as a FRENS (Friend Engaging and Support Scheme), and FLiP (Friend of Litigant in Person). As a FRENS and a FLiP and in other CJC's activities, volunteers generally provide court users emotional and practical guidance. In most instances mediation skills help to better facilitate court processes.

Additionally, Stephen is a designated Ministry of Manpower (MOM) mediator under the auspice of the Foreign Domestic Worker Association for Social Support and Training (FAST). He is currently a mediator with A Mediation Company where activities revolve around workplace and business disputes. He is also a consultant with a disposable medical product manufacturer and a Medical Concierge.



About Ms Katherine Yap

Katherine Yap is a leading figure in the establishment and growth of Maxwell Chambers in Singapore. With over 15 years of experience, she has been instrumental in driving sales growth, leading transformation, and advocating innovation in the alternative dispute resolution (ADR) arena.

Katherine played a key role in the expansion of Maxwell Chambers with the establishment of Maxwell Chambers Suites and co-founding of the International Arbitration Centre Alliance (IACA).

She is certified as an Associate Mediator at the Singapore Mediation Centre and Master Mediator for the Community Mediation Centre and Mediator for the Singapore International

Mediation Institute. She is also on the Panel of Mediators with Beihai Asia International Arbitration Centre and Executive Committee of the Society of Mediation Professionals (Singapore). She has over 10 years of experience in mediation and actively presides over mediation cases with the CMC.

Moderator: Ms Lum Kit-Wye



Kit-Wye is an Associate Professor at the Nanyang Business School, Nanyang Technological University where she teaches business law, negotiation and dispute resolution to both the undergraduates and post-graduate students.

She is on the Singapore International Mediation Centre's panel of International Mediators, a Principal Mediator with the Singapore Mediation Centre, an accredited mediator on the Panel of Mediators with the State Courts Centre for Dispute Resolution, a SIMI Certified Mediator and an IMI Certified Mediator.