Singapore Mediation Centre

smc

SILE ACCREDITED CPD ACTIVITY

Mediation : Strategic Conflict Management for Professionals (Module 2)

Module 2 is a 3-day advanced level workshop which builds on the foundations of interest-based mediation established in Module 1. Module 2 participants will be introduced to more advanced and sophisticated mediation skills which will increase their effectiveness as conflict resolvers. Role-plays are used throughout the 3 days and those playing mediators will be provided useful individual feedback by a corps of experienced SMC coaches.

What You Can Expect to Learn:
· Advanced concepts in interest-based conflict management.
· Tried and tested mediator strategies and approaches.
· Advanced tools for effective communication
· Legal and ethical issues in mediation.
· Techniques to overcome impasse.
· Insights into drafting settlement agreements.

Who Should Attend:

- Professionals, managers and executives involved in the management of disputes between members of their organization or between them and external parties.
- Professionals and executives involved in group problem-solving.
- Persons who want to learn an effective dispute resolution strategy applicable to diverse situations, incorporated as part of their professional skills.

Those who have attended an SMC 2-day workshop on mediation or conflict resolution within the last 2 years are eligible to attend the **Strategic Conflict Management for Professionals (Module 2).** Those who successfully complete the **Module 2** are eligible to take the Mediation Skills Assessment within 2 years of completing Module 2.

Mediation : Strategic Conflict Management for Professionals (Module 2)

Time	:	**9.00 am to 5.00 pm**
Venue	:	**1 Supreme Court Lane, Singapore 178879**
Dates	:	**8 — 10 March 2017**
		17 — 19 May 2017
Early Bird Fee	:	**S$1,444.50 per person (including GST)**
Regular Fee	:	**S$1,588.95 per person (including GST)**
CPD Points for	:	**18 Public CPD Points (SILE)**
		6 Core CPD Credit Hours (CEA)
Practice Area	:	**Professional Skills**
Training Category	:	**Advanced**

Participants who wish to claim CPD Points must comply strictly with the Attendance Policy set out in the CPD Guidelines. Participants are reminded to sign-in on arrival and sign-out at the conclusion of each day of the event in the manner required by the organiser. Participants must not be absent for each day of the event for more than 15 minutes. No points may be claimed for attending only Day 1 or Day 2 or Day 3. Participants who do not comply with the Attendance Policy will not be able to obtain CPD Points for attending the activity. Please refer to www.sileCPDcentre.sg (for lawyers) and www.cea.gov.sg/cea/content/estate_agencies_agents/professional_development/cpdevelopment.html (for Real Estate Agents) for more information.

For more information about SMC or our workshops, please visit our website at: www.mediation.com.sg

About the Singapore Mediation Centre

SMC is recognised as a premier training centre in the field of negotiation, mediation and conflict management in Singapore and the region. It conducts in-house workshops in Singapore almost on a weekly basis and has also trained in Austria, Brunei, Bahrain, Cambodia, China, Dubai, Fiji, Hong Kong, Indonesia, Malaysia, Malta, the Philippines, Sri Lanka, Taiwan, Thailand, the United Arab Emirates and Vietnam. SMC uses proven methods to teach practical strategies and skills for conflict management to adult learners. Workshop facilitators are trained to create a highly energised environment that motivates experiential learning.